

# Job description

Name:

Job title: Junior Technical Manager (Sweet Potato) Work Level: Level 3

Responsible to: Tesco Technical Manager (Fresh & Prepared) Primary place of work: Lincoln

## Role

The role involves working as part of a small team to deliver first class sweet potato products to our retail customers. The Sweet Potato Technical Manager will be the expert within the business on sweet potatoes. They will have a sound understanding of the product from an agronomic point of view and will act as a key support to the sweet potato commercial and operational teams. A key part of the role will be to regularly communicate on technical matters to both suppliers and customers

The role will also include being responsible for ethical compliance for Branston up until the point of receipt on site. This will involve risk assessing farms, carrying out Branston ethical audits (if required) and managing the overall compliance ensuring all suppliers (potato and sweet potato) are complaint against our ethical standards

## Skills & Experience

Degree Level qualification	Preferred
Further education to A Level standard	Preferred
GCSE's including Maths and English	Essential
Experience in a quality/technical position within fresh produce	Essential
Previous experience within the fresh produce supply base and associated ethical standards	Preferred
Previous experience with sweet potatoes	Preferred
Previous auditing experience	Preferred

## Main Responsibilities

1	Primary source of agronomic knowledge on sweet potatoes in the business
2	Offer support to the operational teams about handling, storage, packing etc
3	Liaise regularly with customers and suppliers through phone-calls, site visits and regular meetings off-site
4	Manage technical specifications for products
5	Responsibility for logging and trending QSL/complaints
6	Drive quality improvements and be responsible for hitting agreed deadlines on projects on the Tesco quality tracker
7	Attend regular team meetings and be the voice for quality/technical for sweet potatoes
8	Periodically visit suppliers along with the commercial contact
9	Work closely with commercial colleagues to develop a supply calendar that considers: cost, quality, delivery

**General Responsibilities**

To ensure all Branston Health and Safety and Hygiene rules are followed at all times
To carry out any other reasonable duties as requested by your Manager
To carry out duties economically with concern for the effective use of time and resources
To be responsible for own personal development – training will be provided where training needs are identified

**Values & Behaviours**



Every Branston employee is expected to demonstrate the Branston How We Do Business values in their behaviors. The Branston How We Do Business Guide outlines what both ‘good’ and ‘really good’ behaviours look like for Branston employees, managers and leaders.

As a manager you will demonstrate the behaviours below, but we encourage everyone to strive for what really good looks like:

<p style="text-align: center;"><b>Count On Us</b></p> <ul style="list-style-type: none"> <li>- Takes the lead on all safety issues to improve safety in the team</li> <li>- Takes time for all team members and clearly communicates expectations</li> <li>- Always provides feedback to the team, even if it’s not what they want to hear</li> <li>- Understands their priorities and manages them effectively</li> <li>- Will ask for help when it’s needed</li> </ul>	<p style="text-align: center;"><b>Restless to improve</b></p> <ul style="list-style-type: none"> <li>- Encourages the team to be involved in problem solving</li> <li>- Gets actively involved in the department’s decision making, always willing to offer constructive ideas</li> <li>- Interested in what’s happening in other departments and how this impacts their own</li> <li>- Encourages the team to perform at their best</li> <li>- Displays a positive attitude even when things aren’t going well</li> </ul>
<p style="text-align: center;"><b>Growing together</b></p> <ul style="list-style-type: none"> <li>- Builds trusting relationships with the team</li> <li>- Works positively with other sites and departments to resolve issues</li> <li>- Looks out for team members and responds when they raise concerns</li> <li>- Works effectively with other departments and always willing to collaborate</li> <li>- Always respectful and understanding of different people’s views</li> <li>- Creates a caring and nurturing environment</li> </ul>	<p style="text-align: center;"><b>Passion to succeed</b></p> <ul style="list-style-type: none"> <li>- Motivates the team by acting as a positive role model</li> <li>- Builds skills within the team so that tasks can be effectively delegated</li> <li>- Able to react positively to feedback by making the necessary changes</li> <li>- Clearly understands the role that all team members play and actively supports them</li> <li>- Looks for ways to help build team morale</li> <li>- Puts themselves forward when challenges arise</li> </ul>

Employee signature: \_\_\_\_\_ Date: \_\_\_\_\_